

OFFICE OF THE MAYOR
Telephone: (716) 286-4310

May 28, 2020

The City Council
Niagara Falls, New York

*RE: Agreement to Purchase User Fee Software
(WAM Software Inc.)*

Council Members:

As we move toward implementation of the sanitation user fee, the City will need to obtain specialized computer software to manage accounts and maintain program accuracy. Since we do not possess the needed software development capacity, it will be necessary to enter into an agreement a company who can provide this service.

After reviewing the credentials and capabilities of several different software manufacturers, it is hereby proposed that the City enter into an agreement with WAM Software Inc. to provide the technology needed in order to process the user fee information. Under the proposed two (2) year agreement, WAM will provide the City with a user system that can manage up to six individual accounts at one time. WAM will also provide the City with customer service, technical support and software updates, as needed and at no cost. This agreement will also include access to WAM's web server subscription service which will allow the City to access all of WAM's various services and web-based technologies. WAM's software also features state-of-the-art security features to prevent unauthorized access to City and taxpayer information.

WAM will provide the software and services at a cost of \$175.00 per month over the length of the agreement (which is 50% less than WAM's usual \$350.00 per month rate) Additionally, WAM's web services are available to the City at a cost of \$960 per year; however, WAM has offered the City a special rate of only \$20.00 for the remainder of the 2020 calendar year. Funding for this project is available from budget code A.8160.0000.0446.007.

Will the Council so approve and authorize the Mayor to execute an agreement satisfactory to the Corporation Counsel in both form and content?

Kennedy _____ Spanbauer _____ Tompkins _____ Touma _____ Voccio _____

Respectfully submitted,

ROBERT M. RESTAINO
Mayor

Funding Approval:

Daniel Morello, City Controller
City Council Meeting, June 3, 2020